

2017 - 2018
RESIDENCE HANDBOOK



MOHAWK

RESIDENCE

**Your Journey
Starts Here**

mohawkrez.ca

Welcome to Residence

Being responsible for your residence, I would like to officially welcome you to the Mohawk College Residence.

The Residence Life staff at the Mohawk College Residence is here to provide Programming and to ensure you are supported in this transition to residence so that you have the opportunity to live in an environment that supports academic and personal growth.

Your stay in residence will be one of the most memorable and rewarding aspects of your College career. Residence is more than just a place to study, eat, and sleep. It is an opportunity for students to build a community with each other through involvement in various academic, social, and recreational activities. In residence you will learn a lot about yourself and relationships with others. The residence experience is intended to provide an environment where you gain academic support and an opportunity to establish new and long lasting friendships.

I am committed to providing a safe environment that is supportive and responsive to your needs. I am looking forward to meeting you and hope that you will take advantage of all the opportunities we offer in residence.

Sincerely,

James Hotze
General Manager

**Letter from the
Residence Life Coordinator**

Hi there, and welcome to Mohawk College Residence! I will be your Residence Life Coordinator for this upcoming year and I am looking forward to getting to know all of you.

It is my job to ensure that you have the best possible experience in residence. I work closely with the Resident Advisors (RAs) and Residence Council (RC) to run a multitude of social, academic, diversity, citizenship, and wellness programs that will cater to your many needs as a student. These programs include such things as study sessions, mental health and awareness weeks, Therapy Dog visits, Relay for Life and much more. Come out to the many programs that residence has to offer, meet new people, and have some fun!

The Residence Life Staff Team is here to ensure that you are fully supported in your college endeavors. If you require help in any step of your journey, our staff are here to listen, support and to guide you. Please come to the Front Desk or see your floor's Resident Advisor if you have any questions or concerns.

If I can give you one piece of advice for this upcoming year, it would be to get involved! Come out to residence programs, join a club, join Residence Council, check out what Social Inc. or the Mohawk Students' Association has going on or whatever else appeals to you. Come out, meet new people and make your college experience the journey of a lifetime! Enjoy your stay in Residence; it is going to be an amazing year!

Sean Connors
Residence Life Coordinator

**Mohawk College Residence: Future Focused
Providing the directions to success!**

Student success can be measured through various different lenses. A Student's journey is personal, and will challenge each student differently throughout the year. Mohawk College Residence has dedicated itself to supporting students through all of the twists and turns of their road to success. Through a strong community and supportive programming, Mohawk College Residence will assist students along their journey to success through connections with Mohawk College Student Services and Student Engagement at Mohawk College.

We invite all of our new students to take the journey with us and gain the tools and skills necessary to be successful in their bright futures.

Important Dates

SUMMER SEMESTER

March 29	Summer Acceptance Package distributed
April 15	Summer Residence Fee deadline
May 7	Summer Student Residence Move-In Day
May 8	First Day of Summer Classes
May 9	Room inspection forms due (48 hours after move in)
August 19	Final Move Out Day or 24 hours after your last exam

Fall Semester

August 31	Mohawk College Start Smart
September 2	Official Residence Move-In Day
September 2	Residence Meal Plan Active for Official Move-In Day Students
September 2-4	Residence Orientation
September 5	Room Inspection Due (48 hours after move in)
September 5	Day One- Orientation for New Students
September 6	First Day of Classes
October 23 - 27	Fall Break
November 15	Option 3 Residence Payments due (if applicable)
December 1	Application for Winter Break Stay Due
December 16	Residence closes at 11am for Holidays

WINTER SEMESTER

January 7	Residence re-opens for 2nd Semester
January 8	Mohawk College Start Smart
January 9	Classes Start
February 2	Resident Advisor Applications Due
February 26 - March 2	Winter Break
March 2	Academic Year Move-Out Forms distributed
March 30	Move-Out Forms Due
April 16 - 21	Move-Out Week (You must move out 24 hours after your final exam or on April 21 st Whichever day happens to come first)
April 22	Residence Meal Plan Expires

RESIDENCE LIFE STAFF

Our Residence Life staff are available to help residents adjust to all of the new experiences that come with post-secondary education, such as how to sign up for classes, what services are available on campus, social activities and events on campus as well as around town, and much more.

General Manager (GM)

The General Manager is responsible for the operation of all facets of the Mohawk College Residence. The GM is committed to ensuring that your overall experience in residence is a safe, enjoyable and successful one.

Residence Life Coordinator (RLC)

The Residence Life Coordinator is responsible for all matters related to student life, including overseeing the residence life program and administering disciplinary action. The RLC supervises the Resident Advisors and acts as the Advisor to the Residence Council. To make an appointment with the RLC, please stop by the front desk.

Residence Council

The Residence Council is an extension of the Resident Advisors. They serve a number of purposes in Residence and are committed to ensuring a successful Residence Life program. As volunteers, Residence Council members give back to the Residence community through continual programming, being active committee participants, floor representatives, community leaders, and community builders. Forming a committee, Residence Council elects an executive and has voting rights for the Residence Social Fund. All students are welcome to apply to be a Residence Council member. During a Residence Council meeting, all students within the Residence are welcome to attend and provide input regarding Residence operations and activities.

Resident Advisors (RA)

The role of Resident Advisor is filled by students who drive the social activities and community building within the Residence. Resident Advisors provide valuable support and guidance to residents, while at the same time acting as a liaison with Residence Management. The Resident Advisors complete nightly rounds of the building and are available through the Residence Advisor Office or the Front Desk. Resident Advisors are a great resource. They have the tools and knowledge to get you the answers, direction and/or assistance you need, or can simply be someone to talk to.

RESIDENCE SERVICES REPRESENTATIVES (RSR)

The RSR is always available to help you with any questions you may have about the Residence and the surrounding area. You will need to see them to sign out vacuums, keys for various controlled rooms or facilities, and to sign-in guests. It is the responsibility of the RSR to ensure the safety and security of all residents, including our visitors.

Housekeepers and Maintenance Staff

Housekeepers and Maintenance staff are responsible for the daily cleaning and maintenance of all common areas in the Residence. Housekeepers will access suites on a bi-weekly basis to complete a regularly scheduled cleaning of the kitchen and bathroom and to report any deficiencies that may not have been previously reported.

Maintenance will assess Work Requests daily and perform repairs on the building and in suites as required. They also conduct daily preventative maintenance to reduce the probability of deficiencies that may cause inconveniences to our guests and staff.

RESIDENCE HOUSEKEEPING SCHEDULE						
SUN	MON	TUES	WED	THURS	FRI	SAT
WEEK 1						
	101 - 107	108 - 116	118 - 140	142 - 147	148 - 154	
NO HSKP						NO HSKP
	301 - 310	312 - 321	322 - 334	335 - 344	345 - 354	
WEEK 2						
	201 - 210	212 - 221	222 - 234	235 - 244	245 - 254	
NO HSKP						NO HSKP
	403 - 410	413 - 421	422 - 433	435 - 444	445 - 454	

Cleaning of Common Areas in Suites begins after 10:30 a.m.. Holidays have alternate schedule: Rooms will be completed over the week after the holiday.
LIVING IN RESIDENCE

Move-In Day Procedures

FALL SEMESTER MOVE-IN DAY PROCEDURES

The official Move-In Date for 2017 is Saturday, September 2, 2017. Residents will be notified of their scheduled date and arrival time by email in late August. If you have any questions about Move-In dates or Move-In procedures, feel free to contact the Residence by phone or email at any time.

1. Students will arrive and temporarily park around the front of the building.
2. They will unload their belongings from their vehicles. S
3. Staff and Volunteers will help with carrying belongings into the holding room entrance where students will be assigned an area to unload their belongings.
4. We ask that as soon as the vehicle is unloaded that it is moved from the front of the building into one of the parking spots out front of the residence.
5. Students will proceed to the "Check in Desk" in Meeting Room 1 to sign into Residence. Working their way through Meeting Room 1 – Residents will stop at a number of "Check-In Stations" to submit or sign any outstanding paperwork, pay any outstanding fees, and pick up their residence move in package (Room Key, Room Number, Mail Key etc.)

NOTE: Any student who is missing a payment, has incomplete My Residence Portal application steps, or needs pictures will not be checked in until the above is properly completed and submitted to Management of the Residence.

6. Once the student has obtained their residence move in package, they will proceed back to the holding room, sign out a cart, and begin moving their belongings upstairs.
7. Students will then move their cars into the parking lot and finish moving their belongings into their room.

WINTER & SUMMER SEMESTER MOVE-IN DAY PROCEDURES

Unless notified otherwise, the first official move-in day commences on the Sunday before classes begin. Prior to moving in, please contact the Residence at least 24 hours before to confirm your arrival.

- Students will arrive and temporarily park around the front of the building.
- They will unload their belongings from their vehicle.
- Students will proceed to the Residence Front Desk to be checked into the Residence.
- At this point the student will:
 - Pay all outstanding fees
 - Ensure all paperwork is completed
 - Receive a move-in package, which may consist of a mail key and Room key.
- Students will then move their cars into the parking lot and finish moving their belongings into their room.

LIVING WITH YOUR ROOMMATE

Many students come to college with great expectations about their roommate. These expectations – “we’re going to be friends for life” or “s/he’s going to be just like me” – can be deceiving. Hopefully these impressions can be true, but somewhere down the road, especially when you start having exams, stress, relationship problems, etc. you can count on a few rough spots with your roommate. You can get through these hard times, but you must address them before they become unbearable. It is very important to talk about some things early – at the start of the year – so you can begin your roommate experience by understanding each other.

Even people who have been best friends in high school or before college can have problems develop while living together. At the same time, roommates who “aren’t used to sharing”, whose “lifestyle is completely different”, or who are complete strangers before becoming roommates, can live happily together if they are willing to communicate and compromise. Take a few minutes with your roommate to discuss the following:

Discuss issues that will affect both of you

- Cleanliness
- Sleep habits
- Sharing personal belongings
- Study habits
- Music preferences and volume
- Overnight guests

Things to remember

- Keep communication lines open.
- Be honest about how you feel and what you are thinking.
- Be willing to compromise.

Give your roommate the respect, consideration, and understanding you want in return.

Discuss problems as they arise with your roommate, not with other residents.

If things change, be sure to let your roommate know. It is normal for your ideas, feelings, or even habits to change - situations change too.

Ask your RA for help if you need it.

Roommate Conflict

If you have problems with your roommate we recommend that you sit down and talk with your roommate openly, honestly, and constructively. It is the responsibility of both roommates to attempt to problem-solve any issues that may occur between them. If your attempts to problem-solve issues with your roommate are unsuccessful, speak to your RA, they may be able to help mediate the conflict. If this step is unsuccessful, please feel free to come to the front desk and speak with the Residence Life Coordinator (RLC). Please note that given occupancy restrictions and Residence policies, a room change may be a last resort and cannot be guaranteed.

What to Bring

Bedroom

- Bed Linens (double size)
- Pillows
- Alarm Clock
- Task Chair (a kitchen-style chair is provided)

Note: Your residence bed is provided with a mattress pad and bed bug cover. A preventative maintenance program for bed bugs is in place.

Washroom (shared with your roommate)

- Shower Curtain o Cleaning Supplies
- Toilet Paper Day to Day
- Clothes hangers o Clothing
- Garbage bags and recycling bags
- Reusable coffee/tea/water bottle
- Toiletries
- Towels

Suite Kitchenette

Depending on the meal plan you chose you may require food and prep/cooking items. Please note all kitchen appliances must be CSA approved and may not have an open heat element.

- Cookware
- Cutlery
- Dishes
- Pots/Pans
- Toaster Oven
- George Foreman Grill
- Coffee Pot / Tea Kettle
- Dishtowels, dish soap

Miscellaneous

- Moving Cart / Dolly for Move-In Day
- Insurance protection for your property
- Laundry basket & detergent
- Health Card & other ID
- First Aid Kit
- Cleaning Supplies
- Small Fan
- Computer with surge protection power bar

What Not to Bring

- A moving truck, trailers, or extra furniture – Your Residence room is furnished. Do not bring any extra furniture. One small shelving unit is permitted as well as a task chair for your bedroom.
- Anything which can alter the condition of your room (ex) wall decals, nails (etc). You may only use white stick-tac to hang posters
- Hot plates, deep fryer or any cooking appliance with an open heat element
- Bed risers (Residence beds are already raised as high as is safe for under-bed storage)
- Halogen Lamps, candles or incense
- Single serve glass alcohol containers
- Pets (including fish)
- Subwoofers and amps
- Fridges or freezers
- Large volume alcohol containers such as mini-kegs, kegs, bubbas
- Funnels, beer-pong tables or any other high risk drinking paraphernalia

- Pipes, hookahs, bong, rolling paper or other smoking paraphernalia
- Any television larger than 40". Each bedroom comes with a small flat screen television. If you wish to bring an additional television you may do so as long as it is not larger than 40."

DECORATING YOUR SUITE

- Nothing is to be affixed to your window to deface or compromise the general esthetics of the outside of the building
- The only acceptable form of affixing items to walls is the use of white sticky tack. Command hooks are not permitted as they damage the painted drywall and wallpaper.
- You may not decorate the outside of your suite door
- Posters within the Residence common areas that advertise for any group or personal reasons must be pre-approved by the Residence Life Coordinator or General Manager
- Decorations should be fire-retardant or flame-proof
- Strings of indoor lights should not be in direct contact with any flammable materials and should not be left on while the room is unattended
- Real plants or real Christmas trees
- Artificial snow is not permitted in the Residence

MAINTENANCE SERVICES

Our Maintenance staff takes great pride in ensuring that our building is always meeting our high standards. Our Maintenance staff are very willing to assist with anything in your suite or the building that may be in poor condition, needs fixing or repair. We encourage you to complete a Maintenance Requisition if you notice anything of this nature.

CREATING A MAINTENANCE REQUEST

You are able to fill out a Maintenance Requisition right from the comfort of your suite.

Here's how:

1. Log onto the My Housing Portal with your username and password
http://myhousingportal.ca/StarRezPortal_Mohawk
2. Click on the "Maintenance" tab
3. Follow the simple steps to create your request

Note: If you have forgotten your username or password, stop by the Front Desk for some help on retrieving them.

When Tending to maintenance requisitions, authorized residence staff will enter the room (usually between the hours of 8:00am to 4:00pm unless there is an emergency). Plugged toilets and sinks are the responsibility of the resident to clear. Residents can borrow a plunger at the front desk. If a residence staff member has to clear the toilet or sink the Resident is subject to a fee of \$25.00.

Damage to the common areas of your suite are subject to collective financial responsibility of both you and your roommate. Where possible, damages that can be traced to an individual will be billed to that individual only. Damages to the building or property caused by your guests will also be your financial responsibility.

Healthy Living

In a Residence environment it is much easier for communicable diseases to spread. Here are some strategies to help keep you healthy and avoid catching some of the germs that may be prevalent from time to time:

- Keep up to date on your immunizations
- Wash your hands frequently
- Don't share drinks or cigarettes
- Limit your contact with others when you are ill
- Get plenty of rest
- Eat a balanced diet
- Live a balanced life
- Maintain a clean suite

Personal Safety

- For safety reasons, lit candles, cigarettes or incense are not permitted in the building.
- You risk your life and other's if you tamper with fire equipment.
- If you bring friends into Residence you are responsible for their actions and conduct.
- Over consumption of alcohol can lead to harm or death.
- Illicit drugs are not welcome in Residence. Do not bring them to Residence and do not use them.
- If you are concerned about your safety or anyone else's, talk to the RA on duty or the Front Desk.
- Always lock your room when you are not there.
- If you are taking prescription medication, don't drink alcohol ... at least not before you check with your doctor.
- Safe decisions regarding sex require a clear mind. Alcohol inhibits your ability to hear and give consent. Complimentary condoms are available at Health Services (C109).

Photocopy/Fax

There is a photocopier located in the main lobby of the Residence. In the Mohawk College Residence, the photocopier is ONE Card operated and each copy costs 15 cents. This copier is for black and white copies only. Faxes can be received at the Residence for a cost of \$1.00 plus tax per page. The fax number at the Residence is 905-385-2170.

Television Remote

The remote control is the responsibility of the Resident and should be maintained in a proper fashion.

Extending Stay - Summer Term

During the Summer Semester, the Residence is open to the general public for accommodation. It is procedure at this time to move all students to a designated floor(s). Therefore, if you are living on another floor by the end of the Winter Semester and are staying for the Summer Semester, you will be required to move. On your Move-Out Form, you will be directed to fill out a summer application online at www.mohawkrez.ca. Please note that your security deposit will be transferred to the next semester and that you will be subject to all applicable summer residence fees.

SUPPORTING YOUR SUCCESS – PERSONALLY & ACADEMICALLY

Moving into residence is an exciting time, but it can also be difficult. Our residence life program offers you many different resources and services to help you be successful. Go to our website, www.mohawkrez.ca, to learn more about these programs.

PERSONAL RESPONSIBILITY

Residence Security

The Residence offers great security from the moment you pass through the controlled main entrance, until you slide your electronic card into your suite door to let yourself in. We believe the safety and security of our students and staff is paramount. To that end, we require that all visitors in the building be registered prior to

entry and provide a valid piece of photo-identification (Driver's Licence, Valid Student ID). All of the common areas are video recorded and we have staff on duty 24 hours a day.

Safety and security is also the responsibility of every resident. All the safeguards and rules put in place by the Residence management and the Institution are for your safety and protection. Circumventing rules by lending key cards or letting in visitors without permission can only lead to problems. Do not leave your suite door open at anytime. This would include having your door "propped open". Do not leave your valuables unattended as neither the Residence nor the College is responsible for missing items.

Why can't you leave your door open or propped open?

Each suite is equipped with a fire rated door that serves as a barrier in the highly unlikely event of a fire. The suite door must be kept closed in order to allow for this barrier to work. Staff will remind residents to close their suite door while doing their rounds or close any unlocked door as required. A \$5.00 fine will apply for any suite door found propped open. Lock your suite doors at all times and do not leave your valuables unattended. You must have a valid room access key to the residence and your key will only grant you access to your own room.

Student Resident Agreement (SRA)

Your SRA is a legal contract between you and the residence. You acknowledged that you read, understood, and will comply with all sections of the SRA while completing your Residence Acceptance on the My Housing Portal. The SRA outlines all of the essential legal and financial obligations of residents and residence management, including the dates, fees, services, and rules of the residence. The terms and conditions of this agreement have been designed to ensure that everyone in residence enjoys a safe, respectful community living environment that is conducive to academic success. Residents are expected to respect the rights and privileges of others and to conduct themselves in a manner that promotes that purpose. It is your responsibility to read the SRA carefully and refer to it throughout your stay. If you have any questions regarding the contents of the SRA, please speak to a Manager at the front desk. Please ensure you have a copy of your SRA for your records. If you do not have a copy, see the front desk.

Room Inspection Forms

When you take occupancy of your room, you have 48 hours to complete your room inspection form, which you receive when you check into residence. Please fill out this form carefully because, if you don't fill it out correctly you could be held accountable for damages in the room at the end of the year. Each roommate is responsible for their own forms.

Mail Key

When you check in you will be assigned a mailbox key. You will share a mailbox with your roommate and each of you will have a copy of the key. If the Resident loses the Mail Key, the Resident will pay the Manager's the current fee for a replacement.

Room Key card

Upon Move-In, you will be given an electronic room key card. Keep your key card with you at all times as it is your access into Residence and your room. Residents are responsible for the cost of replacing lost keys. If you are locked out of your suite, you will need to contact the front desk or your roommate to gain access. If a staff member is required to let you into your suite a \$2 fee applies or \$20 for full key replacement. Do not lend your keys to anyone! This is a violation of security and you will be subjected to disciplinary sanctions.

Smoke Free Facility

We are a smoke free facility. Please respect the other residents of the building by smoking in designated areas outside the residence and disposing of cigarette butts in the containers provided. A \$50 fine or five hours community service applies for any student found smoking in a non-designated area.

Banking Services

A full serve Scotiabank is located by the Food Court stairwell. The Scotiabank offers a full range of services to help students achieve their education goals. This solution includes: a day-to-day bank account, a VISA* card with no annual fee for everyday expenses and a line of credit to help pay for things like tuition, books and residence. An ATM is located in the lobby of residence. There are also ATMs located in f-Wing next to Tim Hortons, outside of the library in i-Wing, in the Food Court and in the lower main lobby outside of The Square. The nearest banks include a CIBC in the Wal-Mart plaza on Upper James as well as a Royal Bank and a TD Canada Trust on the corners of Upper James St and Mohawk Rd.

Bicycle Storage

There are two ways to store your bicycle on campus. The Residence does provide indoor bike storage. There are also bike racks located outside of the Residence. Bicycles are not to be brought into or stored in any suite or private bedroom. Any resident with a bicycle in the Residence will be subject to disciplinary sanctions. Please note that the Residence does not assume any liability for you storing your bicycle outside.

Garbage/Recycling

Students are responsible for removing their own garbage and recycling from their suite. The garbage compactor and recycling bins are located adjacent to Residence. Mohawk Residence uses single stream mixed recycling, meaning you can put your plastic bottles, glass bottles, magazines, books, newspaper and food cans all into the green recycling bin in front of the building. Please recycle using only clear bags and ensure all boxes are broken down.

RESIDENCE MEAL PLAN

About the Meal Plan

As a student living in Residence, your Mohawk ONE Card provides you with flexibility and savings when making meal purchases on campus. Mohawk's meal plan is mandatory for all students living in residence and is meant to supplement the funds you spend on meals throughout the year. That is, your meal plan is not meant to cover all your food expenses during the school year. The most basic meal plan option, the "commuter" meal plan, is based on providing 3 meals a day, 5 days a week for the two semesters excluding reading weeks and the Christmas Break. IAHS students have a portion of their meal plan that will be available for them to use at the IAHS campus. For more information, please visit mohawkrez.ca/mealplan

There are three meal plan options:

Plan Name	Total Plan Cost	Tax Free Basic Meal Dollars	Campus Snack Dollars	MSA/Off Campus Flex Dollars
Commuter	\$2,500.00	\$2,000.00	\$300.00	\$200.00
Classic	\$2,800.00	\$2,100.00	\$400.00	\$300.00
Weekend Warrior	\$3,100.00	\$2,200.00	\$500.00	\$400.00
Ultimate Flex	\$3,400.00	\$2,300.00	\$600.00	\$500.00

You save:

1. Taxes as most funds spent on meals are tax-exempt*
2. Processing fees which are usually applied to point of sale purchases
3. Transaction fees that may apply when you use your ATM or credit card

What is a non-taxable MEAL?

Scenarios are based on the mandatory Meal Plan at the Fennell, Stoney Creek and IAHS Campuses.

Scenario 1

Johnny goes to Subway to purchase a 6" sub and a drink. Will Johnny be able to use his non-taxable Meal Plan portion on his ONE Card?

The answer is 'yes'. He will be able to purchase his tax-free portion of his Meal Plan. This is the same for any similar purchase at all Chartwells locations in the C-Wing Food Court or the Stoney Creek Campus. This purchase will be taken from Johnny's non-taxable Meal Plan portion (\$2200).

Scenario 2

Maria goes to Tim Hortons to purchase a hot chocolate. Will Maria be able to use her nontaxable Meal Plan portion on her ONE Card?

The answer is 'no'. A beverage item on its own is not considered a meal. This purchase will be taken from Maria's taxable Meal Plan flex portion (\$300).

Scenario 3

Sue goes to Mo's in Residence to purchase potato chips and water. Will Sue be able to use her non-taxable Meal Plan portion on her ONE/Band Card?

The answer is 'no'. The Canada Revenue Agency states that food at a mini-mart or convenience store located on or off-campus does not meet the conditions of a tax-free meal provided under a meal plan. This purchase will be taken from Sue's taxable Meal Plan portion. Therefore beverages or snacks or any items bought at Mo's Restaurant or at any campus retail stores are taxable.

Scenario 4

Brian goes to Second Cup to purchase a sandwich, chocolate bar and a drink. Will Brian be able to use his non-taxable Meal Plan portion on his ONE Card?

The answer is 'yes'. He will be able to purchase his meal using his tax-free Meal Plan. This is the same for any similar purchase at any of the Chartwells locations. The sandwich is the main food item causing the entire purchase (chocolate bar and drink) to be nontaxable. This purchase will be taken from Johnny's non-taxable Meal Plan portion.

Topping up your Non-Taxable Portion

If you run out of funds, you may top up either account by visiting the ONE Card office in i130 or visiting onecard.mohawkcollege.ca.

Meal Plan Terms & Conditions

Federal and Provincial tax legislation prohibits the use of tax-exempt meal plan funds by individuals who are not qualified to receive these benefits. Meals may be purchased only by and for the meal plan holder. Each transaction the cashier will examine the photo on the ONE Card to ensure that the person making the purchase is the ONE Card holder. In all cases where the cashier suspects that somebody is using a ONE Card other than the cardholder, the cashier must keep the ONE Card and prevent its use.

Fraudulent use of ONE Card funds to purchase food for other people may result in loss of all discount and tax exempt privileges. The security of a ONE Card remains the cardholder's responsibility. ONE Card's should be treated like a credit or debit card. If a ONE Card is lost or stolen, the cardholder is responsible for all charges made to that card until the card is reported lost or stolen. Should you find your ONE Card after reporting it lost, contact the ONE Card Office for assistance in reactivating your card. If your card remains lost, visit The Square (Fennell Campus), or Student Engagement (Stoney Creek Campus) to have a new card issued. Replacement card fees of \$25.00 will apply.

Refunds

It is important that you use the full value of your mandatory meal plan because:

- **There is no refund unless you withdraw from the College.** Any withdrawals will be refunded a prorated amount. Please see the ONE Card website for details. www.mohawkcollege.ca/onecard
- Refunds due to withdrawal, or of funds added to the mandatory meal plan are subject to an administrative fee of \$25.

The Residence Meal Plan is non-transferable and expires the day after the April move-out day.

Food Court Fennell Campus

All Chartwells locations accept Meal Plan dollars! Our new and improved food court has something for everybody. Located in the lower level of C-Wing we offer the following menu options:

Paramount Fine Foods	Embracing the fresh and healthy flavours of the Middle East, Paramount Fine Foods offers baked pita, barbeque Halal meats, chicken and beef shawarma, various flat-bread style dishes, and fresh baklava to provide guests with a culinary experience that will not be forgotten.
2.mato	Choose from our authentic Italian menu features including our signature hand-held pizzan, pizza, pasta and other freshly prepared Italian favourites.
Fusion	Delivering a variety of delicious dishes inspired by the combination of different Asian cuisines.
SUBWAY F-Wing	Offering a wide variety of subs, salads, and sides to choose from. Each sub is made fresh in front of you, exactly the way you want it!
On the Go featuring Tim Hortons F-Wing	Showcasing your Tim Hortons favourites, along with delicious On the Go sandwiches, salads, and parfaits.
Tim Hortons Express C-Wing	Beverages and baked goods to go.
Starbucks H-Wing	This full service Starbucks features all your coffee specialty beverages with Tazo Tea, decadent pastries, sandwiches and gift ideas.
Mo's Reztaurant In Residence	Coyote Jacks Featuring charbroiled burgers and chicken sandwiches with Jack's own distinctive corn dusted buns, bold flavoured sauces and sidekicks including seasoned fries. On the Go Featuring flavourful salads, delicious parfaits and sandwiches carefully packed and tightly sealed for maximum freshness and quality.

Stoney Creek Campus

brb(Be Right Burger)	Beef Burgers, grilled chicken breast, breaded chicken breast, chicken strips, black bean veggie burger & fries – Try signature creations or made to order with your choice of toppings
Pizza Pizza	Pizza, garlic sticks, meatballs, chili, chicken bites, pasta, and chicken wings
On the Go	Featuring flavourful salads, delicious parfaits and sandwiches carefully packed and tightly sealed for maximum freshness and quality.

IAHS Campus (IAHS Students Only)

Tim Hortons	Coffee, Tea, Sandwiches,
Pizza Pizza	Pizza, garlic sticks, meatballs, chili, chicken bites, pasta, and chicken wings
IAHS Cafe	Deli Sandwiches, grab and go items, hot and cold beverages

Off Campus Options (Off Campus/MSA Dollars only)

Dominos	Pizza delivered fast to your door. 905-385-7777. Make sure to indicate you'll be using one card when ordering!
Pita Pit Upper James	Fresh, delicious pitas, also available for delivery.
The Works Jackson Square	Loaded burgers with sides and shakes in a relaxed atmosphere.
Turtle Jacks Upper James	Casual dining fair with a twist and a great patio.

MSA Dollars

Urban Fork	Fresh & delicious! Open for Breakfast and Lunch. The best buffalo chicken wrap ever!
Brewed Awakenings	Coffee, Lattes, Tea & various freshly baked goods
Pizza Pizza	Various pizza offerings & calzones
Booster Juice	Various freshly blended drinks, add a booster or protein, assorted Paninis & Sandwiches

Campus Snack Dollars

You can use Campus Snack dollars at vending machines across campus and within Residence.

Chartwells Food Services

www.dineoncampus.ca/mohawk

Fennell 905-575-2187 Stoney Creek 905-662-1708

For hours of operation visit www.dineoncampus.ca

RESIDENCE SERVICES

Parking & Security

All students parking on campus must purchase a parking permit. Residence students will be given a permit identifying their vehicle and an access card for the Residence parking lot P15. Vehicles parked in the lot without authorization will be ticketed, booted, and/or towed. There is no overnight parking permitted after 3AM except in lot P15. Cars without proper permits will be ticketed.

Overnight parking tickets cost \$6.00 and can be bought at parking machines located at the entrance to and throughout the parking lots. For the cost of a Residence Parking pass, refer to the parking office using the contact information below.

The principle aim of the department is to provide students with a safe learning environment, and the protection of property. This includes regular patrols of all college facilities and the monitoring of CCTV, security and fire alarm systems. You can help by reading the Emergency Safety Security Procedures booklet, learning the fire plan for your campus, and by reporting dangerous or unlawful activities to your nearest Security Desk.

Fennell Security: contact ext. 2003, Room C103B

Fennell Parking: contact ext. 3268, Room F101

STARRT: contact ext. 5035, Room A110

IAHS: contact 905.525.9140 or Parking & Transit Service, E.T. Clarke Bldg., Room 102

Electronic Security Systems

Closed Circuit Television. Closed Circuit Television. The main campuses of the College; Fennell, Stoney Creek, and IAHS are equipped with CCTV cameras and recording systems in parking lots, entrances, labs and in the student residence. These are for the protection of students, staff and property.

Intercoms. Fennell Campus is equipped with an emergency intercom system located on the walls of hallways. The system is always in service and can be activated by pressing the red button once. Some accessible washrooms are also equipped with intercoms.

Emergency Telephones. Fennell Campus has emergency telephones located in the parking lots and on exterior walls of buildings. The poles have a blue light mounted on top, which is always illuminated. When the red button is pressed ONCE a strobe light is activated, as well as a hands free telephone that contacts campus security. At all campuses, there is an emergency button on the pay phones located throughout the College that rings to the Security Desk in the front lobby.

Lost and Found. Lost and Found is located at the Security Desk at all campuses, security office, C103B, Fennell excluding the IAHS, where it is located in Student Life - Rm 105. Student cards will be sent to the Student Life Office at your campus and kept on file until claimed.

ID Cards. Students must present their Student ID card or other photo identification when requested by a Security officer or any member of College staff.

Vehicles Parked Illegally are subject to ticketing by college Security and Parking Services. Brochures and regulations are available on the parking website or from F101, Fennell Campus, or the Security Desks of campuses that require vehicles to display permits. If your vehicle is ticketed, check the reverse of ticket and follow the instructions.

Residence Student Parking Information

All students parking on Campus must purchase a parking permit. Residence students must purchase a Residence Two Semester permit to be displayed in their car and park in P15 Residence Lot only. They will be issued an access card also to enter the gate. There is no overnight parking outside of P15 lot after 3:00 a.m. Cars will be ticketed regardless of displaying a valid permit if parked in P13 or P10 lots after 3:00 a.m.

Parking Office, F101 or online at <https://aims.mohawkcollege.ca>

Guest Parking

Your guest must obtain a parking pass from the Parking Machine located next to the residence front entrance. The machine will ask for the license plate of your guests car and then will ask for payment. The ticket that is printed does not need to be displayed, but please keep it for your records in case a charge needs to be disputed.

HELP US TO... HELP YOU!

Desk Services

The Movie Lounge, Video Game Room, and Games Room equipment can be signed out from the Residence front desk. The Front Desk also has vacuums, brooms, mops and plungers available for sign-out.

Laundry

The Laundry room is located on the main floor. Laundry operates using the Mohawk ONE Card. You will need to add general funds to your ONE Card by visiting the ONE Card office located at i130 or online by visiting onecard.mohawkcollege.ca. Each time you do a load of washing or drying, the machines will deduct from your card. Please clean the lint trap before and after every load in the dryer. Be considerate by not using all the washers and dryers at one time. As well, do not leave your clothes in the machine past the end of the cycle.

Please note that the Residence is not responsible for lost or stolen items of laundry left unattended.

Kitchen

You have access to the common kitchen 24 hours a day. To use the kitchen, please sign out the kitchen key from the front desk. When done, please make sure that you leave the kitchen in the same condition as you found it, and return the key to the front desk.

Lounges

These are common areas available for use by all residents and their guests. Each lounge offers different furnishings to suit varying tastes. Take some time to explore your new home and see what it has to offer. Absolutely no glass or alcohol is allowed in any of the common areas. Furniture should not be removed from the Lounges for any reason. To use any of the lounge spaces in residence, please visit the front desk to sign out a key. When done, please make sure that you leave the lounge spaces in the same condition as you found them, and return the key to the front desk.

Vending

Coin and ONE Card operated vending machines are located within the Residence. You can use your Meal Plan dollars to purchase pre-packaged snacks and beverages. There is a coke machine in the Residence lobby and in the elevator lobby of floors 2, 3, and 4. There are also snack machines in the elevator lobby of floors 1 and 2.

Telephone

Each suite has a phone with free local access.

Call Residence Front Desk - To call the Residence front desk, you must dial '4000'.

Call College Front Desk - To call the Mohawk College front desk, you must dial '0'.

Local Calling

To make a local phone call, you must dial '9' to get an outside line. Local calls can be made by dialing: 9 + Area Code + Phone Number. For example, to call Dominos Pizza, dial 9-905-385-7777.

Long Distance Calling using a Bell Calling Card

To make a long distance call using a Bell calling card you must dial 1-800-555-1111 and follow the instructions.

Using other calling cards

Directions to use other calling cards are often found on the back of the calling card.

Making Collect Calls

To make a collect call you must dial 8-1-800-555-1111 and follow the directions accordingly.

Making a toll free call

To make a toll free call, dial "8" and the 1-800 number.

Voice Mail

1. To access the voice mail system from your suite phone, dial '2375'. You will hear "Enter your password followed by number sign."
2. The password for your initial voice mail entry is '12' followed by your room extension. For example, if your room is 121, your initial voice mail password will be '124121'.
3. You will be asked to change the temporary password to a new password of your choice (minimum 6 digits).
4. The system will say "To authorize, key in your old password again and press number sign." It is looking for the initial entry password (ie: 124121) again.
5. After you have entered your new password, you can collect any new messages.

To check messages from your suite phone:

Dial '2375' to enter voice mail system

Enter your mailbox password then number sign

Mohawk College Residence Internet Policy and Use

PLEASE READ CAREFULLY

Mohawk College grants the privilege of using information technology resources to students for the purpose of learning and student life. While the Residence makes every effort to ensure network security and data integrity, students living in Residence are responsible for making themselves aware of the applicable laws, policies, and guidelines related to internet use. All Residence students must abide by the College's Information Technology Code of Conduct, the Information Technology Security Policy, and the Information Technology Acceptable Use Guidelines.

Due to inevitable system upgrades or malfunctions, Residence Administrators may need to inspect user directories. Should any Student Resident require their data to remain private at all times, it is the responsibility of that Student Resident to use encryption or a removable mass storage device. The Residence is not responsible for theft or damage to any Resident's PC content or components under any circumstances.

Internet Access

Wireless internet access is available in each bedroom. The network is 'MohawkRez' and is an open network meaning that there is no password required.

WHERE CAN I GET ANTI-VIRUS OR ANTI-SPYWARE PROTECTION?

There are a few excellent free antivirus/ anti-spyware programs available for free or low cost downloading:

Anti-virus	Anti-spyware
www.free.avg.com	www.lavasoft.com
www.avast.com	www.safer-networking.org/en/index.html
	www.malwarebytes.org

Please note that as a Mohawk College student, you have access to free software through your MOCOmotion account. This software includes, Microsoft Windows, Microsoft Office for PC and Mac, Corel Draw, Minitab, Minitab Quality Trainer, and AutoCad.

Appropriate Use of the Internet

The Mohawk College Residence Internet may not be used for illegal purposes.

Disciplinary action will be initiated by the Residence and/or the College if the policies below are not followed by student residents and their guests:

- Use of the Residence Internet for business (e-commerce) or financial gain is strictly prohibited.
- Illegal file sharing.
- Illegally copying software, music and movies is strictly prohibited.
- Harassment in any form (email or otherwise) is strictly prohibited.
- Any deliberate attempt to discover or alter other Student Residents' passwords is strictly prohibited, as are any attempts to subvert system security or operation of any of the College's computers or other networked computers.
- Any attempt to hide the identity of the sender/originator of a message is strictly prohibited.
- Illegal file sharing affects every user on the Mohawk College network! If you are distributing files illegally you may experience:
- Increased virus attacks against your computer, especially if using a Peer to Peer sharing program.
- Spyware installed on your computer without your knowledge.
- Potential lawsuits – A corporation such as Sony Pictures Entertainment or Columbia Pictures could pursue legal action against you.

EMERGENCY PROCEDURES

Building Evacuation

Upon Discovery Of Fire

- Leave the fire area immediately, close all doors behind you.
- Alert all nearby occupants, yell "**FIRE**".
- Take apartment or office keys if readily available.
- Alert all occupants of the building, use the closest manual pull station to activate the fire alarm system.
- **Do not attempt to access the roof. Smoke Rises!** The roof access doors are locked and you may become trapped.
- Use nearest safe exit to leave the building and proceed to the designated assembly area. (The designated assembly area is located on the south side of the building, in parking lot P13.)
- **Do not use elevators.**
- Telephone the **HAMILTON FIRE DEPARTMENT** at 911 and then call Mohawk Security at 905-575-1212 ext 2003 from a safe location. **Never assume that this has been done.**
- Give the name and address of the building (Mohawk College Residence, 245 Fennell Avenue West, Hamilton, ON), location of the fire and your name.
- Do not return until it is declared safe to do so by a Fire Department Official.

If You Hear The Fire Alarm

- Remain calm and do not panic.
- Shut off all cooking equipment / appliances that you are using, if it is safe to do so.
- Take apartment or office keys if readily available.
- **Do not attempt to access the roof. Smoke Rises!** The roof access doors are locked and you may become trapped.
- **Do not use the elevators.**
- Begin to evacuate the building using the nearest safe exit and close all doors behind you.
- Proceed to the designated assembly area. (The designated assembly area is located on the south side of the building, in parking lot P13).
- Do not return until it is declared safe to do so by a Fire Department Official.

Before Opening The Door Or Entering The Stairway

- Feel the door and doorknob for heat. If these are not hot, brace yourself against the door and open it slightly. If you see smoke, or feel air pressure or a hot draft, close the door quickly.
- If the corridor is free of fire and / or smoke, close the door behind you and leave by the nearest exit.
- If there is no smoke, use the stairway to leave the building.
- If there is smoke, do not enter the stairway, close the stairway door. Go to an alternate exit and again open the door carefully.
- If there is smoke, return to a safe area and protect yourself from smoke.

Once Inside The Stairway

- If you encounter smoke on your way down the stairs, do not continue!
- Leave the stairway onto the closest available floor area and proceed to an alternate stairway. Open the door carefully and if there is no smoke, continue down the stairway and leave the building.
- If you cannot use any stairway to exit the building, return to a safe area, or enter an available floor area until you are able to take shelter.
- Do not attempt to access the roof. Smoke Rises! the roof access doors are locked and you may become trapped.

If you cannot leave your suite or office or have returned to it because of fire or heavy smoke, remain in the office or suite and...

- Close the door but leave it unlocked for possible entry by fire fighters.
- Dial 911 and give the HAMILTON FIRE DEPARTMENT the building name and address (Mohawk College Student Residence, 245 Fennell Avenue West) and your name and location in the building (floor ____, area ____)
- Seal all cracks where smoke can enter by using wet towels or sheets, if it is possible.
- Fill the sink with water, if it is possible. Water is an effective cooling agent.
- Keep low to the floor if smoke enters the room.
- Move to the most protected room and partially open the window for air, signal to fire fighters by waving a sheet/towel. Close window if smoke comes in.
- Wait to be rescued. Remain calm. Do not panic.
- Listen to instructions or information given by authorized personnel.

Fire Extinguishment / Control / Confinement

This is primarily the responsibility of the HAMILTON FIRE DEPARTMENT. The production of toxic fumes in buildings makes fire-fighting potentially dangerous, particularly if a large amount of smoke is being generated.

Only after ensuring everyone has evacuated the area, the alarm has been raised, and the HAMILTON FIRE DEPARTMENT have been directly notified by telephone, should a trained person (i.e., someone familiar with fire extinguisher operation) attempt to extinguish a small fire. This is a voluntary act. Never attempt to fight a fire alone. Portable extinguishers are

designed for incipient or fires that have just begun. If the fire cannot be easily extinguished with the use of a portable fire extinguisher, leave the area immediately and confine the fire by closing the door. Leave the building, proceed to your assigned meeting place and await the arrival of the HAMILTON FIRE DEPARTMENT.

Note: Fire hoses for trained persons only.

Directions For Fire Extinguisher Use

The following are basic instructions for use of a fire extinguisher. Only persons who are familiar with fire extinguisher operation should attempt to extinguish a small fire. First, determine the type of fire that is burning and second, verify that the extinguisher you will be using is the correct one for that type of fire. ABC Dry Chemical type extinguishing agents are good for most fires involving Solid Combustibles, Flammable Liquids & Greases as well as Electrical fires. Third, verify that the seal and pin are in place on the handle as well as the gauge indicator is in the "green" area.

- P - PULL:** Pull the pin (by twisting it to break the Seal and then pulling).
A - AIM: Always aim at the base of the fire using the nozzle provided.
S - SQUEEZE: Activate the fire extinguisher by squeezing the handle - fully - right down.
S - SWEEP: Move from side to side in a sweeping motion, watching to make sure that the flames do not start up again. Break up any clumps of burned solid materials to ensure the fire is fully extinguished.

Types Of Fires

In order to choose the right type of fire extinguisher, you must know what type of fire you are attempting to control. If you are not sure, your best course of action is to leave the area, activate the fire alarm (if it has not already been activated) and notify the Fire Department. Extinguishers are labeled as to which type(s) of fire they are effective in controlling. The list below is the classifications of fires determined by the materials or fuel which is burning.

Class A - Wood, paper, textiles, most plastics and other ordinary combustibles

Class B - Flammable and combustible liquids (oils, paints, solvents, greases, etc)

Class C - Electrical (live or energized wires or equipment).

Class D - Combustible metals (magnesium, titanium, potassium, sodium, lithium, etc)

Class K - Cooking Media (vegetable or animal oils and fats for cafeterias or restaurants).

For All Occupants To Avoid Fire Hazards

- Never put burning materials such as cigarettes end and ashes into the garbage chute / containers, even if they have been put out.
- Never dispose of flammable liquids or aerosol cans into the garbage chute / containers.
- Never force cartons, coat hangers, bundles of paper or over sized garbage into the garbage chute because they may become blocked.
- Avoid unsafe cooking practices: deep frying, too much heat, unattended stoves and loosely hanging sleeves.
- Never use unsafe electrical appliances, frayed extension cords, over-loaded outlets or lamp wire for permanent wiring. Use CSA approved electrical appliances: labels are normally present on the appliances to verify this.
- Always monitor portable space heaters. Combustibles should be placed at least 1 meter away from space heaters.
- Carefully monitor open flames such as candles or cooking equipment.
- Avoid careless smoking, never smoke in bed.
- Never leave anything that may burn or cause a trip hazard in the corridor, exits (inside and outside) and stairways.
- Always clean out laundry dryer lint collector before and after use.
- Turn off and unplug all appliances that are not in use, e.g. coffee machines, hot plates, irons, toasters etc.
- Do not use flammable gas to inflate balloons.

- Avoid using flammable chemicals for cleaning.
- Ensure proper disposal of oily rags.

Knowledge Of Occupants In General

- Know how to alert occupants of the building, know where exits are located.
- Call 9-1-1 immediately whenever there is an emergency.
- Know the correct name and address of the building. (Mohawk College Student Residence, 245 Fennell Avenue West)
- Notify building staff / property management staff if special needs personnel assistance is required in the event of an emergency.
- Know the fire procedures which are established to implement safe evacuation.
- Know the supervisory staff in your building.
- Know the designated assembly area. (The designated assembly area is located on the south side of the building, in parking lot P13.)
- Know the stairwell designations.
- Report any fire hazard to supervisory staff.

Electrical Hazards

- All equipment shall be CSA approved.
- Inspect equipment regularly.
- Electrical circuits shall not be overrated or overloaded.
- Beware of octopus wire-splicing. (multi-socket plug receptacles)
- Damaged electrical cords and appliances shall be repaired before being used;
- Combustible materials shall not be placed near electrical installations or appliances.

Electromagnetic Locking Devices

Electromagnetic locking devices have been installed on the double doors within the lobby and are signed, "EMERGENCY EXIT UNLOCKED BY FIRE ALARM". These devices have been installed for security reasons but will unlock automatically when the building fire alarm system is activated.

If there is an emergency and you discover a locked exit door, activate the pull station beside the door and the lock will release.

Emergency Procedures For Special Needs Persons

PRE-INCIDENT ARRANGEMENTS

- Occupants with special needs, including persons using wheelchairs, scooters, crutches, or having had recent surgery or a broken leg in the past 6 weeks, etc.
- Resident Workers (two or more if possible) are to assist special needs persons in their floor area (if safe to do so). It is advised to have this arrangement prepared in advance, and not during the time of emergency. In this case, pre-arrangement of volunteers are particularly important because there are minimal supervisory staff on-site under normal circumstances.
- Occupants with hearing impairment will be placed in a suite with strobe lights located in the bedroom, kitchen, and washroom.
- Occupants who use a wheelchair will be placed in a barrier-free room, and will meet with a manager to discuss and review the emergency procedures and determine an evacuation plan.

DURING AN EMERGENCY SITUATION

1. If there is no imminent danger on the floor, Resident Workers should:
 - Move special needs person(s) into their room.
 - One Resident Worker is to exit the floor and notify front desk / fire official / Emergency Coordinator of the location and circumstances of the special needs person.
2. If there is imminent danger on the floor and the special needs person cannot exit:
 - The special needs person will stay in their room close to the door and wait for emergency personnel. Notify front desk about your location.

- If it is not safe for the special needs person to stay in their room, transport the special needs person to the nearest safe stairwell.
- One Resident Worker is to exit the floor and notify front desk / fire official / Emergency Coordinator of the location and circumstances of the special needs person.

Alarms/Smoke Detectors

Residence units are equipped with two types of fire alarms, both an audible smoke detector and a heat detector. The smoke detector is activated by minor smoke within the unit. Once the smoke detector has been triggered, only the alarm within the unit will be activated. Open your windows to clear the smoke from the room. If the smoke is serious, exit the room and inform the RA on call. The heat detector is set off by excessive heat within the unit.

The Fire Department has a zero tolerance regarding smoke alarms that are tampered with. Please note the Residence staff will be testing the smoke detector bi-weekly in your unit. Testing the smoke detector ensures that it has not been intentionally disabled. Any occurrence could result in disciplinary sanctions from Management and/or a charge under the Fire Protection and Preventions Act with a maximum fine of \$25000.00.

LOCK DOWN & HOLD AND SECURE

“Lockdown” and **“Hold and Secure”** are emergency measures used to protect people inside a building from a dangerous situation taking place either inside or outside of the building.

Lockdown: A situation where there is a direct threat to the safety and well-being of the College community such as a shooter, a hostage situation or a terrorist attack. The goal is to remove yourself from the area of immediate threat, go to a secure area and remain out of site. Lockdown announcements will be initiated by Security.

Hold and Secure: A type of lockdown that could arise from police action, environmental hazard or weather related activity outside the College that poses no direct threat to people inside the building. In this case, the College would conduct business as usual, but all entrances to the College and Residence would be locked to deny access to the building from outside. Hold and Secure announcements will be initiated by Security or any building management personnel.

These procedures will be ordered upon identification or notification of a threatening situation and will be communicated by a pre-recorded message played over the building speaker system.

Notes:

1. If any threat is viewed or perceived, call College Security at extension 2003 (extension 88 at IAHS) or call 911.
2. The specific procedures for staff and students at IAHS do not apply to the Institute for Applied Health Sciences where security procedures are determined by McMaster University.
3. Drills will always be preceded by an announcement 5 minutes in advance. If no announcement precedes a drill – it is real.

Lockdown Procedures

Upon hearing the announcement of a lockdown:

- If you are able to do so safely – exit the building immediately. If a safe exit is not possible: REMAIN CALM and encourage others to remain calm, immediately cease all activity
- If you are in a classroom, office or Residence suite, remain there.
- If you are in a hallway, move to a room or other place of safety immediately
- Secure doors if possible, turn out lights, cover windows or pull shades if possible
- Remain quiet and out of sight. Stay away from windows and doors
- Silence cell phones or devices that can generate noise
- Staff members or volunteers should record names of persons present
- Stay quiet and await instructions. Lockdowns can last a considerable time

- Do not open the door under any circumstances
- Do not evacuate if a fire alarm sounds unless identifiable emergency officials knock on your door and advise evacuation or unless you are certain there is a need to evacuate

For open areas such as Cafeteria, Library or Gymnasium

- Generally follow the same steps as those listed above
- If there are no doors that can be locked or barricaded, take shelter under desks, tables, chairs or behind bookcases or other furniture or equipment.

End of Lockdown

A recorded announcement of an "all clear" signal will be given to indicate the emergency has ended. Security will conduct a room by room confirmation.

Hold and Secure Procedures

Upon hearing the announcement for hold and secure:

- Remain in the building until further notice

End of Hold and Secure

An "all clear" announcement will be given by Security advising the emergency situation outside the College has ended.

ENERGY AND WASTE REDUCTION

We at the Mohawk College Residence are dedicated to saving energy and helping the environment. Because of rising costs of energy and depletion of natural resources we are trying to be a more energy efficient/conscious building. Please read over these tips and try to put them to use.

Heating & Cooling

- To save money on heating costs, reduce the temperature when you're away.
- Keep blinds, shades, and drapes closed during the hottest part of the day in the summer. (And open blinds on sunny winter days!).
- Do not block your vents, the vents allow air to circulate.
- You can turn off the AC when you leave for the day. Contrary to popular belief, this method uses less electricity than having the AC constantly maintain a cool temperature!

Water Heater

- Let us know if your faucets are leaking – the little drip can add up.

Refrigerator

- Set the temperature for only as cold as you need.
- Don't overfill the refrigerator, as this blocks air circulation. Conversely, a full freezer will perform better.
- Allow hot foods to cool before putting them in the refrigerator.

Stove/Oven

- When using the stove, be sure to put lids on pots in order to keep the heat in the pot.
- Use an electric kettle or microwave to boil water – not the stove, which is less efficient.
- Don't use a bigger pot than you need, and match it to the right size element.
- A general rule: for smaller cooking jobs, use smaller appliances (i.e. instead of the stove, use the electric kettle, toaster oven, or microwave).
- Microwave ovens use up to 75% less energy, so whenever possible use a microwave instead of your stove or oven.

Clothes Washer

- Run full loads whenever possible but don't overload the machine.

- Try using cold or warm water, instead of hot water. Hot water shrinks and fades your clothes, and wears them out more quickly.

Clothes Dryer

- Separate loads into heavy, medium, and lightweight items – lighter loads will take less drying time.
- Clean the lint filter after every load. A clogged lint filter can increase energy use up to 30%, and may be a fire hazard!

Miscellaneous

- Computers and related components use electricity even when they are not in use. Plug each computer component into a power bar than can be shut off.
- Make sure you enable your computer's energy-saving features.
- Be sure to at least shut off the computer screen, as 60% of the power used is by the monitor!
- Less energy is consumed when computers and monitors are turned on and off (as often as required) then when left on over time. In fact, all electronic devices use more energy when left on, as opposed to being turned on and off as needed

Lighting

- Turn off lights whenever you leave a room or don't need them, even for just a few minutes.
- Opening your blinds is a great way to brighten up a room.
- Keep light fixtures clean – a cleaner fixture is a brighter fixture.
- Contrary to popular belief, less energy is consumed when lights are turned on and off as you come and go than if a light is left on all the time.

HELP SAVE ENERGY!

1. Turn off lights when you leave.
2. Turn off televisions, computers, and radios when you leave.
3. Turn thermostat down or off when you leave.
4. Keep air circulation vents unobstructed.
5. Conserve water wherever possible.
6. Use windows and blinds for natural lighting and climate control.

Recycling

Ontario's Blue Box program is one of the best in North America. It has helped reduce Ontario's waste going to disposal by 35 per cent since 1987. Thanks to the Blue Box, in 1997 600,000 tonnes of garbage was kept out of landfills. This is equal to three Rogers Centres full of garbage.

Recycling is important for a lot of other reasons. Every recycled glass jar, pop can or newspaper helps to protect the environment. For example:

- using recycled paper to make paper products requires 65 per cent less water;
- recycling one tonne of newsprint saves 19 trees;
- recycling one tonne of glass reduces the equivalent of 1,057 kilograms of carbon dioxide emissions (carbon dioxide is one of the greenhouse gases which causes global warming)
- recycling one pop can saves enough energy to power the average television set for 108 minutes.

The Residence has co-mingled recycling which means that all of your recycled materials (glass, plastic, and paper) can be placed in the same bin. The large green recycling bin is located adjacent to the Residence. Recycling gets you floor points!

MOHAWK COLLEGE SERVICES

Counselling Services

Do you need help with career, personal or academic issues while you are a student at Mohawk College? If so, confidential counselling services are available to assist you.

Career Counselling and Educational Planning

Through counselling or free career testing, explore how your goals fit with various career or educational options either at this or other colleges, university, prepatory or apprenticeship programs.

Personal Counselling

Sometimes personal problems get in the way of being a successful student. Counsellors are available to assist you with issues such as relationships problems, anxiety, depression, self-esteem, addictions, grief, stress and finances etc. Confidential counselling services are available to assist you Monday through Friday at The Square. Call The Square at 905-575-2211 to set up an appointment with a counselor!

Counselor in Residence

Mohawk College is proud to offer a Residence Outreach Counselor. The Residence Outreach counselor offers counselling sessions in Residence on Tuesdays and Thursdays, and offers walk-in sessions as well. To book an appointment with the Residence Outreach Counselor Call 905-575-2211 and indicate you are a residence student making an appointment with the Residence Outreach Counselor.

Academic Skills

Success rarely comes without the proper skills. Learn skills such as time management, exam preparation, and note taking etc. by meeting with a counsellor individually or by attending a seminar.

Counselling Centre Locations:

Fennell Campus	Room C102 - The Square	905-575-2211
IAHS	Room 303	905-540-4247 ext. 26751
Stoney Creek Campus	Direct all inquiries to the Fennell Campus for booking appointments.	905-575-2211

Apply to be a Tutor or find out more about receiving tutor assistance:

Book an appointment by phone at 905-575-1212 ext. 3279 or online at www.mohawkcollege.ca/student-services/peertutoring/tuteeguidelines.html	
Fennell Campus Learning Support Centre - Room C122	
IAHS Campus Student Engagement Office - Room 122	Stoney Creek Campus Student Engagement Office - Room A121

Email: peer.tutor@mohawkcollege.ca and our website:
www.mohawkcollege.ca/student-services/peertutoring.html

ACCESSIBLE LEARNING SERVICES

Accessible Learning Services is committed to providing persons with disabilities, fair and equal access to educational programs, services and facilities. Pre-admission, educational planning and Returning to School session are available for potential applicants and student who suspect they have a disability or who have a documented disability, such as:

- Acquired Brain Injury
- Attention Deficit/Hyperactivity Disorder
- Autism Spectrum Disorder
- Blind, Partially Sighted
- Deaf, Deafened and Hard of Hearing
- Learning Disability
- Medical Disability
- Mental Health Conditions
- Physical/Mobility Disability

Students who register with Accessible Learning Services may work with a number of professionals and access a range of academic accommodations to support their success, including:

- Case Managers and Learning Strategists
- Academic Support Persons such as Educational Assistants and Tutors
- Classroom and Testing Accommodations
- Adaptive Technology and Alternative Formats

Students and applicants who know or suspect they have a disability should contact Accessible Learning Services as soon as possible to access support for their individual needs and academic goals. Accessible Learning Services is available at every campus.

Fennell Campus The Square – Student Services, Room C102, 905-575-2211	
Stoney Creek Campus Room A118 905-575-5000	Institute for Applied Health Sciences (IAHS) Room 303 905-540-4247 ext.26751

For a comprehensive overview of Accessible Learning Services, please visit our web site at:
<http://www.mohawkcollege.ca/student-services/AccessibleLearningServices.html>

Dispute Resolution Services

Mohawk College is committed to providing a learning environment in which all individuals are treated with respect and dignity. If you have an unresolved dispute within the College or need support to manage conflict, assistance is available from a Professional mediator through the Dispute Resolution Office.

- Confidential, voluntary and free services to assist with the management of conflict and the resolution of disputes within the college
- Professional mediator is available for consultation, mediation and/or conciliation (shuttle mediation)
- Issues may include human rights (discrimination and harassment) complaints and issues such as interpersonal conflict/personal harassment
- Appointments may be made by contacting the Conflict Resolution Facilitator at 905-575-2318. E-mail to diane.harrison@mohawkcollege.ca or drop in to Fennell, Room A129

Library @ Mohawk

We're here for you! Visit any of our six locations:

bizHub – Fennell Campus I Wing

The Mohawk College Library, our virtual library (<http://library.mohawkcollege.ca/>)

Cummings Library – Fennell Campus H Wing

The Collaboratory – Fennell Campus H Wing
IAHS Library – IHAS Room A104
Stoney Creek Library – Room A122
Library TECH BAR – Fennell Campus H Wing

Can't get in to one of the Library @ Mohawk locations to find the information you need? Visit our virtual library, The Mohawk College Library! It is available from anywhere, at anytime. Find all the information you need for your research and course work! The Mohawk College Library provides access to books, videos, magazines, newspapers and web sites as well as guides and tutorials. Not sure where to begin? Click the Library Chat button under the quick links section of the website and chat live with library staff – get answers to your questions FAST. Is e-mail more your style? Scroll to the bottom of the website and find the 'Contact Us' tab for email options and Library staff will respond to your questions within 24 hours.

The Library @ Mohawk is here to help you...

- Get expert, friendly assistance from professional staff any way you want... in person, by e-mail, or via chat.
- Access information resources that support your courses.
- Connect to e-books and e-journals from home 24/7 at The Mohawk College Library web site.
- Study on your own or in a group in the study and meeting spaces.
- Discover online guides and tutorials – help yourself and save time.
- Explore career information materials to help you make informed choices about your career after graduation.

With so many ways to reach Library @ Mohawk staff and resources, we know you'll be visiting us often!

Health Care

Health Services are available to all Mohawk students. Health clinics are located at the Fennell and IAHS campuses, with a Registered Nurse on duty. Consult with the clinic for the hours of service and the College doctor's schedule. A physician is available at the Fennell and IAHS campuses. Appointments are encouraged, but we will accommodate urgent cases as they arise. All contacts with Health Services are handled with complete confidentiality. We will not release any medical information without your consent, unless required by law.

Services provided at the clinic include:

- Counselling, treatment and information on any personal or medical problem including contraception and sexually transmitted infections.
- Routine medical treatments, i.e. allergy injections, immunization
- Episodic illness, i.e. colds, flu
- Preventative health problems including stress related illnesses
- Emergency treatment and first aid are available
- Referrals arranged by the College physician to specialists, x-rays and community services as required

Health Services Locations:

Fennell Campus	Room C109	905-575-2084
IAHS	Room 303	905-540-4247 ext. 26750

Note: Students must see a physician or nurse while ill if a note is required for a missed exam or test. There is a fee for a note.

Sickness/Accident Insurance: All full-time students are covered by sickness/accident insurance. The insurance is provided only as a supplement to the Ontario Health Insurance Plan and does not duplicate any of its coverage. Forms are available in the MSA office at all campuses.

Coverage includes:

- 80% of prescription drugs
- Ambulance expense for injuries
- Accidental death & dismemberment
- 80% of cost to repair of teeth as a result of an accident
- For more information, visit www.ihaveaplan.ca

Mohawk Students' Association (MSA)

The mission of the Mohawk Students' Association is to exist for the betterment of all full-time fee paying students of Mohawk College. Proudly offering quality services, activities and facilities designed to satisfy the ever changing needs of all members and all campuses. It is intended that the activities, facilities and opportunities provided by the MSA will complement, through the formal and cooperative relationship, those provided by Mohawk College.

For more information about our programs and services, or to get involved, drop by our offices in Room G109 (Fennell), Room A121 (Stoney Creek), Room 105 (IAHS), Room OD104 (Mohawk-Laurier Centre) or visit our web site at www.mohawkstudents.ca.

MSA Essential Services

The Mohawk College Students' Association offers a wide variety of services to post secondary students.

Emergency Loans: The MSA provides emergency loans of \$150 to post-secondary students. Applications can be picked up in the MSA Office.

Food Share: A food bank is located within the MSA Office at each campus. It contains non-perishable items as well as frozen food (at Fennell) and is available during normal business hours. You must show a valid Mohawk ID card.

Clubs/Societies: If you are a full time, post secondary Mohawk Student and want to form or join a special interest club, contact the MSA Office in Room G109, Fennell Campus, ext.3089. The MSA supports the formation of clubs and societies.

Student Discounts: Many discounts are available at local establishments. You can get these discounts by using your Mohawk College ONE Card. A list of discounts is available in the MSA Office.

Graduation Photos: Graduation photos will be taken throughout the year at all campuses. Photo session information will be posted.

Used Textbook Sales: The MSA holds used textbook sales at the beginning of the fall and winter semester at each campus. If you have books you want to sell, or you are interested in purchasing textbooks at a reduced price, you will not want to miss these sales.

Fax Service: Faxes can be sent in the MSA Office for a nominal fee. You can receive faxes for a cost of 15 cents per page.

Legal Counsel: The MSA has its own in-house legal counsel to help students with any legal problems they might have. The lawyer is in every Thursday at Fennell. He is available by phone at the IAHS, and Stoney Creek Campuses. Stop by or call the MSA Office to make an appointment.

Student Centre: The Student Centre is the heart of Mohawk College life, providing services, conveniences and amenities. It allows students to get to know one another in an informal setting outside the classroom. Stop by and visit today!

The Arnie: Enjoy the music, food and relaxed atmosphere. The Arnie hosts Wednesday pub nights. The pub features the latest dance music and a fantastic light show.

The Cellar: The College's original pub, a great place to socialize in a casual Old English Pub atmosphere. Food and bar service are available.

Food Service: A variety of food services are located throughout the Student Centre.

Entertainment Committee: The MSA Entertainment Committee is responsible for providing College memories through social, educational and non-academic activities on campus. These events include Orientation, Concerts, Common Hours, Awareness Weeks, Variety Nights and much more.

Bus Pass: Each full-time, fee paying student will receive a sticker on the bottom of their ONE Card. This sticker allows the student to ride any HSR bus in Hamilton.

Student Engagement

One Card - <http://www.mohawkcollege.ca/one-card.html>

The ONE Card is one of the most important pieces of identification you will have while at Mohawk College. - -

- The ONE Card is your ID card, required for many purposes on campus (exams, photo identification etc.).
- The ONE Card is your Meal Plan card, and Bus Pass (with sticker).
- The ONE Card is flexible and convenient – General funds can be used at all on campus food locations. General funds can be deposited on your card 24/7 by using Visa or MasterCard on the secure site located at onecard.mohawkcollege.ca. Purchases are hassle and worry free.
- The ONE Card is safe - if your card is lost or stolen, your account balance is protected from the time you report your card missing at the ONE Card Office or by deactivating your card immediately at onecard.mohawkcollege.ca.
- The ONE Card helps you budget – manage your funds by using the many features provided on onecard.mohawkcollege.ca, such as transaction history, account balances and more.

To obtain a ONE Card visit The Square (Fennell Campus), or Student Engagement (Stoney Creek Campus) during business hours. Please be sure to bring a piece of Government issued photo identification such as a Driver's License or Passport and proof of your Student ID Number (employment contract, registration information).

Your first ONE Card is Free. If it is lost, stolen or damaged there will be a \$25 replacement for a regular card.

Off Campus Housing Information

Up to date computerized printouts, online services and useful tips for living in the community are available to all students throughout the year in all Student Engagement Offices. Housing listings are also available online at: housing.mohawkcollege.ca.

Campus Student Employment Program

The Campus Student Employment Program provides employment opportunities to Mohawk College post-secondary students during the academic year and between academic semesters. The program provides career related experiences in a variety of College Departments. For more information contact the Student Engagement at your campus.

Student Engagement Locations		
Fennell Campus	Room R203	905-575-2081
IAHS	Room 1022	905-540-4247 ext. 26710
Stoney Creek Campus	Room A121	905-575-2537

Transportation Information

Public Transportation Information

Need help getting somewhere? Student Engagement can help you plan your route using public transit stop by any Student Engagement Office for assistance.

Train Station / GO Bus

The nearest train station / and GO Bus station is located at the bottom of the mountain, on Hunter Street (between John St and James St). 1-888-438-6646.

HSR Bus

The College bus (Route 35) travels from Downtown (Gore Park) to St. Elizabeth Village, stopping at Mohawk College. Other downtown bus services include the Sanatorium (Route 33) which stops at Fennell and West 5th, and the Upper Paradise (Route 34), which stops at Scenic and Garth. Most full-time students have paid a mandatory fee which allows them to receive an HSR Buss Pass on their Student ONE Card. Individual tickets are sold in Campus Convenience or at the Mohawk College Bookstore.

Shuttle Service

The College also offers a shuttle service from the Fennell campus to the Stoney Creek campus. For more information on the shuttle service, please contact Student Engagement Stoney Creek A121 (905-575-2537), Student Engagement Fennell C110 (905-575-2081), Student Engagement IAHS 105 (905-540-4247). To purchase a shuttle pass at the Fennell Campus please go to The Square C102.

Aboriginal Student Services

An Aboriginal Access and Student Recruitment Coordinator is available at 905-517-0261 to answer questions about College admissions, program information, campus tours, career services, scholarships and bursaries.

The Aboriginal Student Counsellor is available for confidential, personal, social and academic support. To book an appointment at the Brantford Campus, please call 519-759-7200 ext.6014. For an appointment at the other Campuses, please call 905-575-1212 ext.7147 or 905-759-7200 ext.7147.

Aboriginal Student Lounges are located at the Fennell Campus in Room E104, 905-575-1212 ext.3002 or 519-759-7200 ext.3002.

Peer Tutoring Aboriginal provides academic support and tutoring, student workshops and resources. Please call 905-575-1212 ext.7147 or 519-759-7200 ext.7147.

Elder as Resource Elders are available for personal consultation with regard to traditional and/or cultural information and for student, staff and faculty support. Please call 905-575-1212 ext. 3118 or 519-759-7200 ext.3118 for Elder schedule.

For more information on Aboriginal Student Support Services contact the Aboriginal Liaison & Communications Officer at 905-575-1212 ext.3118 or 519-759-7200 ext.3118 or the Counsellor at (905) 575-1212, ext. 7147 or (519) 759-7200, ext. 7147.

Mocomotion

MoCoMotion is available on the Web anytime from anywhere! You can pay your fees, review your progress, look up your grades, change your address, build your timetable, register for a General Education Course, send and receive e-mail, check out the latest news, weather, sports, Mohawk news and much more. Find your user ID and password on your fee statement then visit www.mohawkcollege.ca and click on MoCoMotion.

Athletics & Recreation – <http://athletics.mohawkcollege.ca>

The David Braley Athletic & Recreation Centre houses gymnasiums, a fitness centre, multi-purpose studios, and an indoor track in more than 64,000 square feet of stunning, newly constructed space. The facility also includes a cafe (complete with a Booster Juice) and other common areas for socialization, as well as office and meeting space for students and staff. For recreational pursuit, the department offers campus wide special events, fitness programs and in cooperation with the Students' Athletic Committee; traditional intramural leagues and tournaments. For something more competitive, the department offers varsity programs in a variety of sports. Contact the Athletics Department at the Fennell Campus Room R203B, 905-575-2744.

Student's Athletics Committee (SAC)

The Students' Athletics Committee (SAC) is a student-run body whose mission is to implement and monitor the policies and procedures regarding athletic/recreation programming and participation. The SAC ensures that the best interests of the students are maintained with respect to athletics. The Committee consists of a Chair, six elected Vice Chairs and four appointed Representatives. The Committee welcomes your feedback and suggestions, and can be located in Room R203B at the Fennell Campus, 905-575-1212 ext. 3370.

Campus Recreation

Intramurals

All full time and part time fee paying students are welcome to register in all Intramural leagues and tournaments either as a team or an individual. Entry to participate is awarded on a first come basis. Teams may be and are encouraged to come from the same class, faculty, department or any other group. We strongly encourage class teams.

Extramurals

Extramurals are the participation of Mohawk intramural ALL-STAR teams, which compete against other Colleges. This year, the Athletic Department will be participating in a variety of extramural tournaments. Mohawk will be fielding teams in Men's and Women's Ice Hockey and Co-ed Volleyball.

Special Events

Special Events include one-day activities or trips that create an awareness of new experiences that students may pursue.

Varsity

As a member of the Ontario College Athletic Association (OCAA), Mohawk College competes at a varsity level in eight league sports: MEN'S Basketball, Volleyball, Rugby, Soccer; WOMEN'S Fastball, Basketball, Soccer, Volleyball, and in three TOURNAMENT SPORTS: Curling, Cross Country and Badminton. The Athletics Department is responsible for coordinating these sports, as well as hosting community tournaments and OCAA sanctioned championships.

Telephone Directory

Aboriginal Student Services	Room A114	905-575-1212 ext. 3428
Athletic & Recreation Office	Room R105	905-575-2075
Campus Store	C104	905-575-2070
Chartwells	Cafeteria	905-575-1212 ext. 3857
Buy the Book (Bookstore)	C068	905-575-2070
Co-Operative Education	J137	905-575-2167
Counselling Services	The Square - C102	905-575-2211
C101.5 FM	F111	905-575-2175
Accessible Learning Services	The Square - C102	905-575-2211
Financial Aid	The Square - C102	905-575-1212
Fitness Centre	DBARC	905-575-1212 ext. 3370
Health Services	Room C109	905-575-2084
Library	H-Wing	905-575-2077
MSA	G109	905-575-2393
Parking	C103	905-575-2147
Registrar's Office	The Square - C102	905-575-2000
Satellite Newspaper	F172H	905-575-2183
Security	C103	905-575-2003
Student Engagement	R203	905-575-2081
Student Records	The Square - C102	905-575-2000
Walk Smart	Room F116B	905-575-2263

EMERGENCY, MEDICAL, HEALTH

Police, Fire and Ambulance Emergencies	911
Alcoholics Anonymous	905-522-8399
Native Women's Centre	905-664-1114
Crime Stoppers	1-800-222-8477
Police – Non-Emergency	905-546-4925
Hamilton General Hospital	905-521-2100
St. Joseph's Hospital	905-388-2511
Drug & Alcohol Information Line	1-800-463-6273
Sexual Assault Crisis Line	905-525-4162
COAST	905-972-8338

TRANSPORTATION

GO Transit	1-800-438-6646
HSR (Hamilton Street Railway)	905-527-4441
Need Medical Assistance?	

IF YOU HAVE HEALTH QUESTIONS OR CONCERNS:

Call Telehealth Ontario 1-866-797-0000

MOHAWK COLLEGE HEALTH CLINIC LOCATIONS

Fennell	Room C109	905.575.2084
IAHS	Room 303	905.540.4247 ext. 26750

WALK-IN

MOUNTAIN MEDICAL WALK-IN CLINIC 905.575.0808

880 Upper Wentworth Street (Across from Limeridge Mall)

Monday - Friday 9:00am - 9:00pm

Sat/Sun/Holidays 10:00am - 2:00pm

LOCKE STREET AFTER HOURS MEDICAL CLINIC 905.570.0440

206 Locke Street South

Monday - Friday 9:00am - 4:00pm

Saturday 9:00am - 12:00pm

Closed Sundays and Holidays

QUEENSTON WALK-IN CLINIC 905.578.9255

631 Queenston Road (at Nash)

Monday - Friday 9:00am - 9:00pm

Saturday 10:00am - 6:00pm

Sunday/Holidays 10:00am - 4:00pm

WESTDALE AFTER HOUR MEDICAL CLINIC 905.529.4040

983 King Street West (2 doors down from Shoppers Drug Mart)

Monday - Friday 9:00am - 9:00pm

Saturday/Sunday 10:00am - 6:00pm

Holidays 12:00am - 5:00pm

ST. JOSEPHS COMMUNITY HEALTH CENTRE 905.573.7777

2757 King Street East

Urgent Care 8:00am - 10:00pm

PHYSICIANS REPLACEMENT GROUP INC. 905.574.2777

By Appointment

15 Empress Avenue (Off Upper James, 2 Blocks past Fennell)

Monday - Friday

Phone Lines open 12:00pm

Clinic 2:00pm to 9:00pm

Sat./Sun./Holidays

Phone Lines open 8:30am

Clinic 10:00am to 9:00pm

****Please note that you must have a Health Card for use of the above clinics. Hours of service for each walk-in clinic can change without notice. Please call ahead.**



Important Numbers

EMERGENCY

Front Desk	4000
Police, Fire and Ambulance Emergencies	911
Security - Room C103	905-574-5111
Police – Non-Emergency	905-546-4925
Drug & Alcohol Information Line	1-800-565-8603
Sexual Assault Crisis Line	905-525-4573

HOSPITALS

Hamilton General Hospital	905-521-2100
Saint Joseph's Hospital	905-522-1155

COLLEGE

905-575-1212


RESIDENCE

Mohawk College Residence
245 Fennell Avenue West
Hamilton, ON L9C 7V7



Phone: 905-385-3200
Fax: 905-385-2170
Email: info@mohawkrez.ca
Web: www.mohawkrez.ca

Last Updated: July 2017

Residence professionally managed by  Campus Living Centres Inc.